

PRIVACY POLICY

This privacy policy applies between you, the user of this Website and TRANSFORMING THERAPIES AND COACHING WITH JASMINE, the owner and provider of this Website.

Transforming Therapies and Coaching with Jasmine takes the privacy of your information very seriously. This privacy policy applies to our use of any and all Data collected by us or provided by you in relation to your use of the Website.

This privacy policy should be read alongside and in addition to our Terms and Conditions which are included on the website.

DEFINITIONS AND INTEPRETATION

In this privacy policy, the following definitions are used:

Data: collectively all information that you submit to TRANSFORMING THERAPIES AND COACHING WITH JASMINE via the Website. This definition incorporates, where applicable, the definitions provided in the Data Protection Laws;

Data Protection: any applicable law relating to the processing of personal Data, including but not limited to the Laws Directive 96/46/EC (Data Protection Directive) or the GDPR, and any national implementing laws, regulations and secondary legislation, for as long as the GDPR is effective in the UK and the European Union;

GDPR: the General Data Protection Regulation (EU) 2016/679;

We or us: Transforming Therapies and Coaching with Jasmine

User or you: any third party that accesses the Website

Website: the website that you are currently using, www.therapyandcoachingwithjasmine.com , and any sub-domains of this site unless expressly excluded by their own terms and conditions.

SCOPE OF THIS PRIVACY:

This privacy policy applies only to the actions of TRANSFORMING THERAPIES AND COACHING WITH JASMINE and Users with respect to this Website. It does not extend to any websites that can be accessed from this Website including, but not limited to, any links we may provide to social media websites.

DATA COLLECTED:

Name, gender, and age – this is basic information that helps us get to know you.

Email address, phone number – We use this as a way of contacting you.

VARIATION OF TERMS:

We collect Data in the following ways: a) data is given to us by you. And b) data is collected automatically.

DATA GIVEN TO US BY YOU

TRANSFORMING THERAPIES AND COACHING WITH JASMINE will collect your Data in a number of ways, for example:

- a. when you contact us through the Website, by e-mail or through any other means;
- b. when you register with us to receive our products/services;
- c. when you make payments to us, through this Website or otherwise;
- d. when you elect to receive marketing communications from us;
- e. when you use our services;

In each case, in accordance with this privacy policy.

DATA THAT IS COLLECTED AUTOMATICALLY

To the extent that you access the Website, we will collect your Data automatically, for example:

a. we automatically collect some information about your visit to the Website. This information helps us to make improvements to Website content and navigation, and includes your IP address, the date, times, and frequency with which you access the Website and the way you use and interact with its content.

OUR USE OF DATA

Any or all of the above Data may be required by us from time to time in order to provide you with the best possible service and experience when using our Website. Specifically, Data may be used by us for the following reasons:

- a. improvement of our products / services;
- b. transmission by email of marketing materials that may be of interest to you;
- c. contact for market research purposes which may be done using email, or telephone. Such information may be used to customize or update the Website;

In each case, in accordance with this privacy policy.

We may use your Data for the above purposes if we deem it necessary to do so for our legitimate interests. If you are not satisfied with this, you have the right to object in certain circumstances (see the section headed "Your rights" below).

For the delivery of direct marketing to you via e-mail, we'll need your consent, whether via an opt-in or soft-opt-in:

- a. soft opt-in consent is a specific type of consent which applies when you have previously engaged with us (for example, you contact us to ask us for more details about a particular

product/service, and we are marketing similar products/services). Under "soft opt-in" consent, we will take your consent as given unless you opt-out.

b. for other types of e-marketing, we are required to obtain your explicit consent; that is, you need to take positive an affirmative action when consenting by, for example, checking a tick box that we'll provide.

c. you are not satisfied with our approach to marketing, you have the right to withdraw consent at any time. To find out how to withdraw your consent, see the section headed "Your rights" below.

When you register with us to receive our services, the legal basis for this processing is the performance of a contract between you and us and/or taking steps, at your request, to enter into such a contract.

KEEPING DATA SECURE

We will use technical and organizational measures to safeguard your Data, for example we store your Data on secure servers.

Technical and organizational measures include measures to deal with any suspected data breach. If you suspect any misuse or loss or unauthorized access to your Data, please let us know immediately by contacting us via this e-mail address: transformingwithjasmin@gmail.com

If you want detailed information from Get Safe Online on how to protect your information and your computers and devices against fraud, identity theft, viruses and many other online problems, please visit www.getsafeonline.org. Get Safe Online is supported by HM Government and leading businesses.

DATA RETENTION

Unless a longer retention period is required or permitted by law, we will only hold your Data on our systems for the period necessary to fulfil the purposes outlined in this privacy policy or until you request that the Data be deleted.

Even if we delete your Data, it may persist on backup or archival media for legal, tax or regulatory purposes.

PAYMENT:

We collect all our payments through **PayPal, Inc.** Please read their privacy policy to learn how they collect your payment details by clicking here

<https://www.paypal.com/fr/webapps/mpp/ua/privacy-full#:~:text=Vous%20pouvez%20refuser%20de%20communiquer,au%20niveau%20de%20l'appareil>

YOUR RIGHTS:

You have the following rights in relation to your Data:

a. Right to access - the right to request (i) copies of the information we hold about you at any time, or (ii) that we modify, update or delete such information. If we provide you with access to the

information we hold about you, we will not charge you for this, unless your request is "manifestly unfounded or excessive." Where we are legally permitted to do so, we may refuse your request. If we refuse your request, we will tell you the reasons why.

b. Right to correct - the right to have your Data rectified if it is inaccurate or incomplete.

c. Right to erase - the right to request that we delete or remove your Data from our systems.

d. Right to restrict our use of your Data - the right to "block" us from using your Data or limit the way in which we can use it.

e. Right to data portability - the right to request that we move, copy or transfer your Data.

f. Right to object - the right to object to our use of your Data including where we use it for our legitimate interests.

To make inquiries, exercise any of your rights set out above, or withdraw your consent to the processing of your Data (where consent is our legal basis for processing your Data), please contact us via this e-mail address: transformingwithjasmin@gmail.com

CHANGES OF THIS PRIVACY POLICY:

TRANSFORMING THERAPIES AND COACHING WITH JASMINE reserves the right to change this privacy policy as we may deem necessary from time to time or as may be required by law. Any changes will be immediately posted on the Website, and you are deemed to have accepted the terms of the privacy policy on your first use of the Website following the alterations.